

## Curriculum Vitae

# Eric de Vries

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## Profile

My expertise lies at the interface of business processes and people within financial institutions. I like complex challenges, time pressure and extensive projects. As an experienced professional I can quickly assess issues and situations, especially where IT, Operations and Compliance meet. I see who is needed to achieve the desired result within the set period and I am a creative thinker in the route to this result. I keep the stakeholders (and if needed the regulator) involved. I give people responsibility, guide them and work together towards the goals set within the frameworks of the law and regulations.

## Work experience

- 2016-present    **Senior Manager, consultant and project manager**, Charco & Dique
- Lead Customer Due Diligence recovery program real estate bank;
  - Lead Recovery project for a consumer lender: inadequate duty of care;
  - Implement new privacy legislation (AVG) for multiple companies;
  - Implement strategic compliance roadmaps;
  - Lead Customer Due Diligence recovery project international bank.
- 2015-2016    **Lecturer Information Technology**, International Business School
- Teaching first-year students;
  - Thesis supervision.

- 2011-2015     **Director of Product Management & Marketing**, Nationale Nederlanden Services
- Responsible for optimizing processes and products of closed book portfolios;
  - Initiate and manage process and system renewal for closed book portfolios.
- 2008-2011     **Program manager**, ING Insurance Central Europe
- Responsible for the transition from decentralized Marketing departments to a central organization;
  - Realization of new product administration in Warsaw.
- 2008-2011     **Director of Product Management**, RVS
- Responsible for management and development of Life, Non-life and Mortgage products;
  - Implementing new legislation and regulations (Financial Information Leaflet, WFT, Sox) in products and processes.
- 2003-2008     **Director Life & Collections**, RVS
- Responsible for “Y-2000” and “Euro” project.
- 1998-2003     **Project manager**, Nationale-Nederlanden
- Replacement of basic IT systems.
- 1995-1998     **Vice President**, Fatum Insurance Suriname
- 1989-1992     **Team Manager Life Insurance**, Tiel-Utrecht
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## Expertise

Life insurers: regulations and processes, privacy law, project & Interim management, dealing with regulators, training and teaching.

## Achievements & projects

- Leading Customer Due Diligence recovery program real estate bank
  - Recovery project for a consumer lender: inadequate duty of care
  - Implement new privacy legislation (AVG) for multiple companies
  - Implement compliance roadmaps
  - Design and implement closed-book strategy for an insurance company
  - Establishment of Product Approval & Review procedures
  - Establishment of central marketing function for international insurer
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## Education & courses

|           |  |
|-----------|--|
| 2018      | Certified Information Privacy Manager                    |
| 2015      | Basic Qualification Didactics, VU University Amsterdam   |
| 2002      | Financial Management                                     |
| 1999      | TIAS Master of Marketing                                 |
| 1988-1989 | Royal Netherlands Army: Officer Signal Corps             |
| 1988      | Teaching Certificate English                             |
| 1982-1988 | English Language and Literature: University of Groningen |

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## Languages

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|---------|--------|
| Dutch   | Native |
| English | C2     |

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## Interests

Cycling, reading and vintage audio equipment